



# WiFi4EU

OFFENTLIGT TILGÆNGELIGT INTERNET

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Web sites:

<https://ec.europa.eu/digital-single-market/en/policies/wifi4eu-free-wi-fi-europeans>

<https://ec.europa.eu/inea/en/connecting-europe-facility/cef-telecom/wifi4eu>

Den Europæiske Union gør gratis wi-fi tilgængeligt i offentlige parker, på pladser, biblioteker osv.

- EU investerer 150 mio. EUR
- Tæt på 9 000 kommuner

## Alle har glæde af det!

WiFi4EU sørger for finansiering, så kommunerne kan installere gratis internetadgang til lokale beboere og turister eller besøgende i hele EU.

## Hvordan fungerer det?

- Kommunerne udvælges efter "**først til mølle**"-princippet (hurtigst) med geografiske tilpasninger.
- Kommissionen betaler for installationen, mens kommunen betaler driftsudgifterne (internetadgangen skal være i drift i mindst **3 år**).
- Lokale beboere og besøgende kan bruge WiFi4EU-netværk **gratis**, uden reklamer og kommerciel videreanvendelse af data

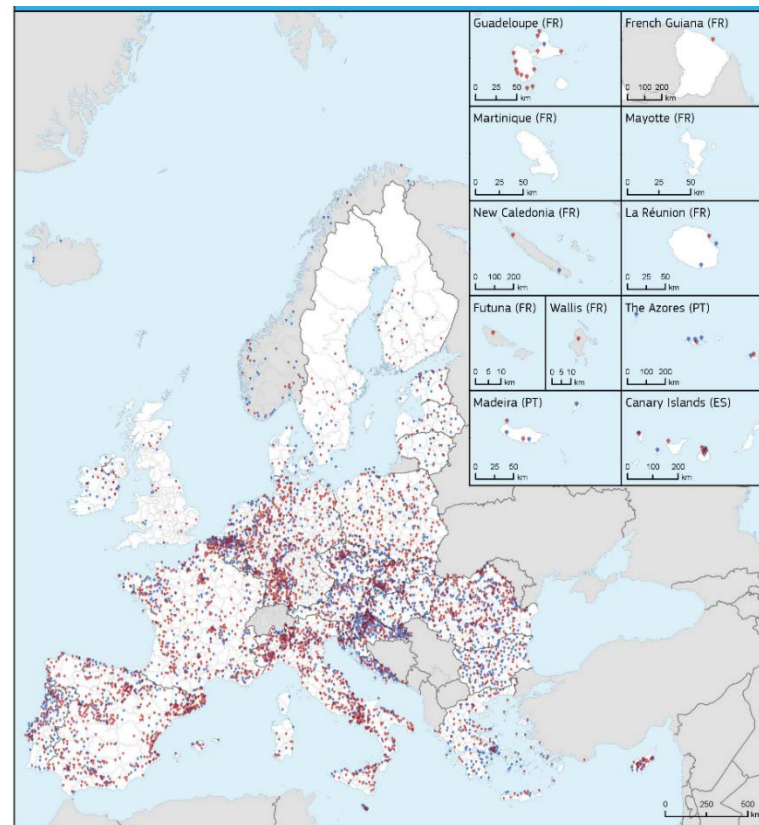


### Første indkaldelse af ansøgninger

- 42 mio. EUR
- 2 800 tildelte værdikuponer
- Indkaldelse lanceret den 7. november 2018
- Maksimalt 224 værdikuponer pr. land
- Mindst 15 værdikuponer pr. land
- 13 200 ansøgninger
- 3 500 ansøgninger i de første 5 sekunder
- Italien, Tyskland, Spanien og Frankrig nåede deres maksimale antal værdikuponer inden for få sekunder.

### Anden indkaldelse af ansøgninger

- 51 mio. EUR
- 3 400 tildelte værdikuponer
- Indkaldelse lanceret den 4. april 2019
- Maksimalt 510 værdikuponer pr. land
- Mindst 15 værdikuponer pr. land
- Næsten 10 000 ansøgninger
- Der blev ansøgt om 97,5 % af de tilgængelige værdikuponer i løbet af de første 60 sekunder.
- For Italien, Tyskland, Spanien og Frankrig blev der ansøgt om det maksimale antal værdikuponer inden for få sekunder



### Kort over kommuner, som har fået tildelt værdikuponer (første og anden indkaldelse)

Over 50 % af kommunerne i Bulgarien, Kroatien, Irland, Litauen, Portugal og Slovenien har fået tildelt værdikuponer under første og anden indkaldelse.



**1- Registrering** upload/opdatering af bilag

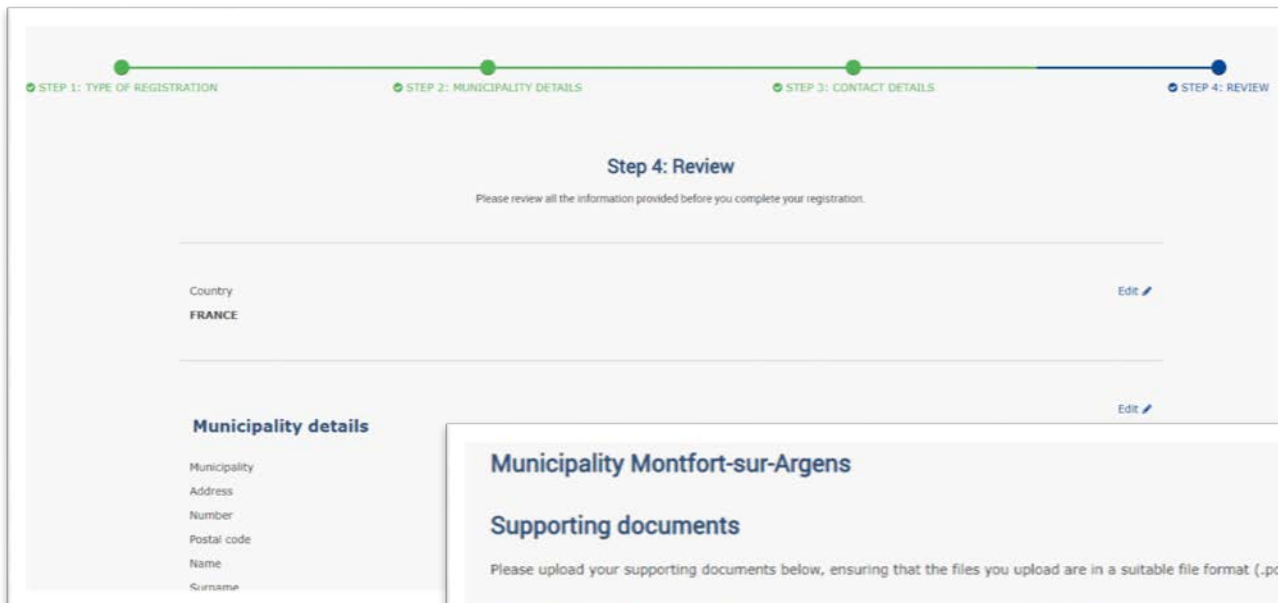
**2- Ansøgning** Vil blive behandlet efter først til mølle-princippet under hensyntagen til den geografiske ligevægt

**3- Udvalgelse** vinderne offentliggøres

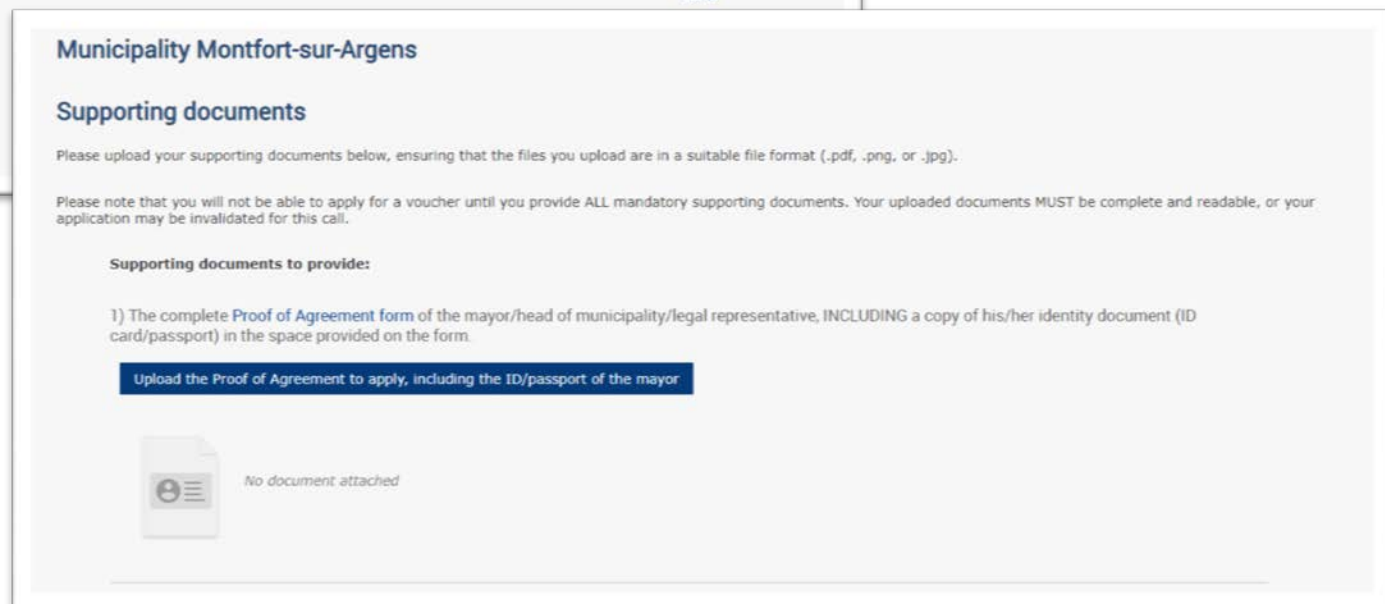
**4- Underskrivelse** Of agreements with municipalities

**5- Installation** af wi-fi-udstyr

## 4-trins registreringsproces via portalen.



The screenshot shows a progress bar at the top with four steps: STEP 1: TYPE OF REGISTRATION, STEP 2: MUNICIPALITY DETAILS, STEP 3: CONTACT DETAILS, and STEP 4: REVIEW. The current step is Step 4: Review. Below the progress bar, there is a section for Country with the value FRANCE and an Edit button. Below that, there is a section for Municipality details with a list of fields: Municipality, Address, Number, Postal code, Name, and Surname.



**Municipality Montfort-sur-Argens**

### Supporting documents


Please upload your supporting documents below, ensuring that the files you upload are in a suitable file format (.pdf, .png, or .jpg).

Please note that you will not be able to apply for a voucher until you provide ALL mandatory supporting documents. Your uploaded documents MUST be complete and readable, or your application may be invalidated for this call.

**Supporting documents to provide:**

- 1) The complete **Proof of Agreement** form of the mayor/head of municipality/legal representative, INCLUDING a copy of his/her identity document (ID card/passport) in the space provided on the form.

**Upload the Proof of Agreement to apply, including the ID/passport of the mayor**

 No document attached

Kommunerne kan forberede deres ansøgning ved at redigere deres data (f.eks. skift af borgmester, ændring af kontaktoplysninger).

My application Registered Wi-Fi installation companies My history

## My registration(s)

[✎ Edit my registration](#)

### Municipality details

[Upload documents](#)

Municipality	
Country	FRANCE
Street name	Rue de la Mairie
Number	1
Postal code	84000
Mayor/head of municipality/legal representative name	Madame
Mayor/head of municipality/legal representative surname	Mayor

## My registration(s) (Editing mode)

Municipality details

Street name  
Rue de la Mairie

Number  
1

Postal code  
84000

Mayor/head of municipality/legal representative name  
Madame

Mayor/head of municipality/legal representative surname  
Mayor

Mayor/head of municipality/legal representative email address  
edccwifitraining@gmail.com

Kommunerne modtager to e-mails, hvori de guides gennem de følgende trin.

INSTANT NOTIFICATION CNS  
21/03/2019 Corporate Notification System

**WiFi4EU - Notification**

**WiFi4EU Portal** **WiFi4EU: Municipality registration**  
Dear Sir/Madam,

Thank you for your registration for WiFi4EU.

Please consult the WiFi4EU Portal for more information about upcoming calls, including when the next call for applications will be open, as well as link to the Frequently Asked Questions (FAQ).  
You are also invited to join the WiFi4EU Community, an interactive forum that serves as a direct, focal point with stakeholders (i.e. municipalities and Wi-Fi installation companies) for information exchange about the WiFi4EU initiative. For more information, visit <https://ec.europa.eu/futurium/wifi4eu>  
We look forward to your participation.

Best regards,  
The WiFi4EU team

This is an automated message. Please do not reply to this email.  
You will find further information on the WiFi4EU main page (<https://ec.europa.eu/digital-single-market/en/policies/wifi4eu-free-wi-fi-europeans?lang=en>), including a list of frequently asked questions (<https://ec.europa.eu/digital-single-market/en/faq/wifi4eu-questions-and-answers>).  
Alternatively, you may contact us directly via our Helpdesk (<https://europa.eu/european-union/contact/write-to-us>).

INSTANT NOTIFICATION CNS  
21/03/2019 Corporate Notification System

**WiFi4EU - Notification**

**WiFi4EU Portal** **WiFi4EU: supporting documents for registration**  
Dear Sir/Madam,

Thank you for your registration.

As indicated on our web page, you are required to complete your registration with the following supporting documents:

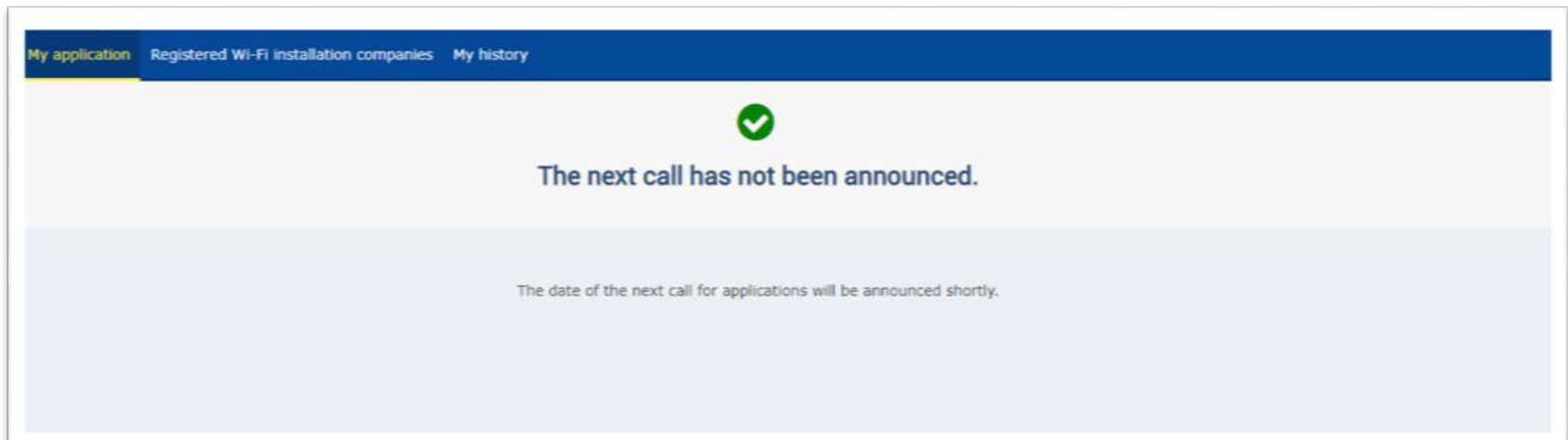
1. The complete Proof of Agreement form of the legal representative (i.e. mayor/head of municipality), INCLUDING a copy of his/her identity document (passport/ID card)
2. The copy of an act of nomination or document establishing that the legal representative (mayor/head of municipality) represents the municipality.

Please upload the documents (1) and (2) as two separate files in the WiFi4EU Portal under the "My application" page using a suitable format (.pdf, .png, or .jpg).  
Note that you must first upload the required supporting documents in order to be able to apply for the call once it is open.  
Therefore, we would advise you to upload the documents as soon as possible.


Best regards,  
The WiFi4EU team

This is an automated message. Please do not reply to this email.  
You will find further information on the WiFi4EU main page (<https://ec.europa.eu/digital-single-market/en/policies/wifi4eu-free-wi-fi-europeans?lang=en>), including a list of frequently asked questions (<https://ec.europa.eu/digital-single-market/en/faq/wifi4eu-questions-and-answers>).  
Alternatively, you may contact us directly via our Helpdesk (<https://europa.eu/european-union/contact/write-to-us>).

Når der åbnes for ansøgninger i forbindelse med en indkaldelse, vil dette fremgå af portalen. Registrerede kommuner modtager individuelt besked.



My application Registered Wi-Fi installation companies My history



The next call has not been announced.

The date of the next call for applications will be announced shortly.

Note that the selection is conducted on a 'first come, first served' basis as well as criteria to ensure a geographical balance, as detailed in the CEF Telecom Work Programme.

### What's next?



1. Wait for the call to open



2. Apply



3. Wait for selection



### Efter ansøgningen

- Når kommunerne har indgivet ansøgningen, ser de først en grøn pop-up-meddelelse som bekræftelse på, at deres klik er modtaget og er under behandling
- Kommunerne modtager senere en individuel besked i form af en e-mail som bekræftelse på, at deres ansøgning er registreret
- E-mailen vil under tredje indkaldelse indeholde oplysninger om tidspunktet for indgivelse af ansøgningen

De udvalgte kommuner modtager en e-mail med en anmodning om at læse og underskrive tilskudsaftalen elektronisk via portalen, hvilket kan gøres uden videre og uden brug af særligt udstyr

### WiFi4EU - Notification

**WiFi4EU**  
Portal

**WiFi4EU: Your application to WiFi4EU call 2**  
Dear Sir/Madam,


Congratulations! We are pleased to inform you that your application on behalf of municipality Lille has been selected for funding under the call 2 as stipulated in the Commission Decision published on the INEA website (<https://ec.europa.eu/inea/en/connecting-europe-facility/cef-telecom/wifi4eu>).

The Grant Agreement can be signed by the mayor (Legal representative of the municipality) or an authorised person designated by the mayor to do so, with the appropriate supporting documents (i.e. Authorised person form and ID/passport of the Authorised person). Please logon to the 'My voucher' page on the WiFi4EU Portal to sign the Grant Agreement.

### Grant Agreement

Congratulations! Your municipality has been selected to receive a voucher under this WiFi4EU call. The information you have provided in your registration will be used to sign the Grant Agreement with your municipality and for correspondence with your municipality for the duration of the contract.

français ▾



**Model Grant Agreement**

Please download the model Grant Agreement, pre-filled with the relevant details for your municipality, here for your review.

[Download](#)

Please download and read the Grant Agreement carefully before confirming that you understand and agree with the conditions set out in the Grant Agreement.

I confirm that I have read and understand the conditions in the Grant Agreement for WiFi4EU.

[Sign Grant Agreement](#)

Reserveliste: Kommunerne på reservelisten underrettes om deres status og modtager besked, når der er midler til rådighed

**INSTANT NOTIFICATION**  
12/03/2019

**CNS**  
Corporate Notification System

### WiFi4EU - Notification

**WiFi4EU: Your application to WiFi4EU call**  
Dear Sir/Madam,

We regret to inform you that further to your application on behalf of municipality financed at this stage.

to the call call 2, in view of the limited number of vouchers available your application cannot be

However, your application is on a **RESERVE LIST** as stipulated in the Commission Decision published on the INEA website (<https://ec.europa.eu/inea/en/connecting-europe-facility/cef-telecom/wifi4eu>). In case additional funding would become available, you may still be invited to sign a Grant Agreement. In this case, you will be contacted by email. Please also note that you may still apply under a future WiFi4EU call on the basis of your current registration. For this purpose, please make sure that the information provided in the WiFi4EU Portal is up to date.

In case of disagreement with the present decision you may submit your arguments to INEA within 10 days after receiving this e-mail to the following address: [INEA-CEF-WIFI4EU@ec.europa.eu](mailto:INEA-CEF-WIFI4EU@ec.europa.eu) and include in your email the name of your country and municipality. You may bring an action for annulment under Article 263 of the Treaty on the Functioning of the European Union against the Commission within two months upon reception of this e-mail. The court responsible for hearing annulment procedures is the General Court of the European Union. If you believe that there was maladministration, you may lodge a complaint to the European Ombudsman within two years of the date when you became aware of the facts on which the complaint is based (see <http://www.ombudsman.europa.eu>).

Thank you for your interest in WiFi4EU.

Best regards,  
The WiFi4EU team

**INSTANT NOTIFICATION**  
13/03/2019

**CNS**  
Corporate Notification System

### WiFi4EU - Notification

**WiFi4EU: your application to WiFi4EU – voucher award from reserve list**  
Dear Sir/Madam,

We are pleased to inform you that funds have become available for the current WiFi4EU call "call 2" allowing us to grant a voucher to your municipality Montfort-sur-Argens (FRANCE). The Grant Agreement can be signed by the Mayor/Head of municipality or an authorised person designated to do so by the appropriate supporting documents. Please logon to the #My voucher# page on the WiFi4EU Portal to confirm the data of the person(s) signing the Grant Agreement. You must ensure that the appropriate person(s) can access the Grant Agreement signature page through their EU Login account(s). Please note that your municipality is expected to sign the Grant Agreement in the Portal within 7 days of receipt of this e-mail. Failing to do so may be considered as a forfeit of the voucher on your part and could lead to cancellation of the Grant Agreement preparation.



Best regards,  
The WiFi4EU team

- Der kræves underskrift og INEA's kontrasignatur
- Kommunen sikrer, at installationen er fuldført, og at det installerede netværk fungerer senest 18 måneder efter underskrivelsen af tilskudsaftalen.

### My voucher

As a selected applicant, you need to: 1) electronically sign your Grant Agreement and wait for the countersignature in order to receive the WiFi4EU voucher, 2) select the Wi-Fi installation company with whom you have a contract for the installation of the Wi-Fi hotspots, and 3) once the Wi-Fi hotspots have been installed, confirm the installation to declare the successful operations of your local WiFi4EU network.

For each municipality you can perform these actions below:

Municipality ↕	Action 1	Action 2	Action 3
	Grant Agreement signed on 15/02/2019. <a href="#">See details</a>	 Wi-Fi installation company selected on 21-02-2019. <a href="#">See details</a>	Installation report approved on 21-02-2019. <a href="#">See details</a>

## Omfanget af finansieringen



### Europa-Kommissionen

- Udgifter til udstyr og installation (CAPEX)
- Op til 100 % af projektets samlede omkostninger
- Værdikuponens værdi: 15 000 EUR/kommune



### Kommunerne

- Abonnementer hos internetudbyderen (OPEX)
- Mindst 3 år i drift
- Ingen kommerciel anvendelse af personoplysninger/ingen reklame
- Højeste hastighed/minimumshastighed på 30 Mpbs download
- Gratis adgang uden forskelsbehandling for netværkets brugere

## Tidsramme for installation

Støttemodtagerne har 18 måneder fra datoen for Kommissionens underskrivelse, indtil INEA på afstand kontrollerer, om WiFi4EU-netværket fungerer, hvorefter støtten udbetales.

Der sendes påmindelser, 6 og 3 måneder inden fristen udløber

For at etablere wi-fi-netværket skal kommunerne:

- finde en wi-fi-installationsvirksomhed og bestille installationen i overensstemmelse med nationale indkøbsregler
- Udvælge de centrale offentlige steder, hvor der skal installeres WiFi4EU-hotspots
- Vise den visuelle identitet for WiFi4EU på udvalgte offentlige steder
- Udfylde valideringsworkflowet via portalen (sammen med installationsvirksomheden)

## Installation og betaling – Fremgangsmåde på portalen


1. Wi-fi-installationsvirksomheden registrerer sig via portalen
  - Angiver IBAN-konti og det område, hvor de yder tjenester
2. Støttemodtageren vælger en wi-fi-installationsvirksomhed til at gennemføre installationen
3. Wi-fi-installationsvirksomheden
  - a) anindtaster IBAN-konti (hvis dette ikke allerede er gjort)
  - b) giver IBAN-konto til brug for betaling under en tilskudsmodtager
  - c) kan begynde at udfylde installationsrapporten for den pågældende tilskudsmodtager
  - d) indsender installationsrapporten (det valgte bankoplysningskema skal allerede være godkendt)
4. Støttemodtageren bekræfter, at installationsrapporten er korrekt (eller afviser den)
5. INEA kontrollerer på afstand, at WiFi4EU-netværket fungerer
  - Betaling igangsættes. Betalingsproceduren kan tage op til 60 dage
  - WiFi4EU-netværket overvåges i 3 år

## 2. Støttemodtageren vælger en wi-fi-installationsvirksomhed til at gennemføre installationen

### My voucher

As a beneficiary, you can first sign the grant agreement, then select a Wi-Fi installation company and finally confirm WiFi4EU network installation.

For each municipality you can make the following actions:

↓ Municipality	Action 1	Action 2	Action 3
 Municipality X	<input checked="" type="checkbox"/> Grant agreement signed on xx/xx/xx. See details	<a href="#">Select Wi-Fi installation company</a>	<a href="#">Confirm network installation</a>

**INSTANT NOTIFICATION** CNS

20/05/2019 Corporate Notification System

### WiFi4EU - Notification

**WiFi4EU Portal** **WiFi4EU: selection as a Wi-Fi installation company**

Dear Sir/Madam,

Following your registration as a Wi-Fi installation company for the WiFi4EU initiative, we are happy to inform you that the municipality of Gerola Alta (ITALIA ) has selected your company to carry out the installation of its WiFi4EU network. If you consider this is a mistake, please contact the municipality directly.

Please upload your bank account details, including a bank statement or equivalent supporting document, in the "Bank account" section of the "My registration" page in the WiFi4EU Portal.

Kindly note that the bank statement (that must be dated less than 6 months) should clearly mention:

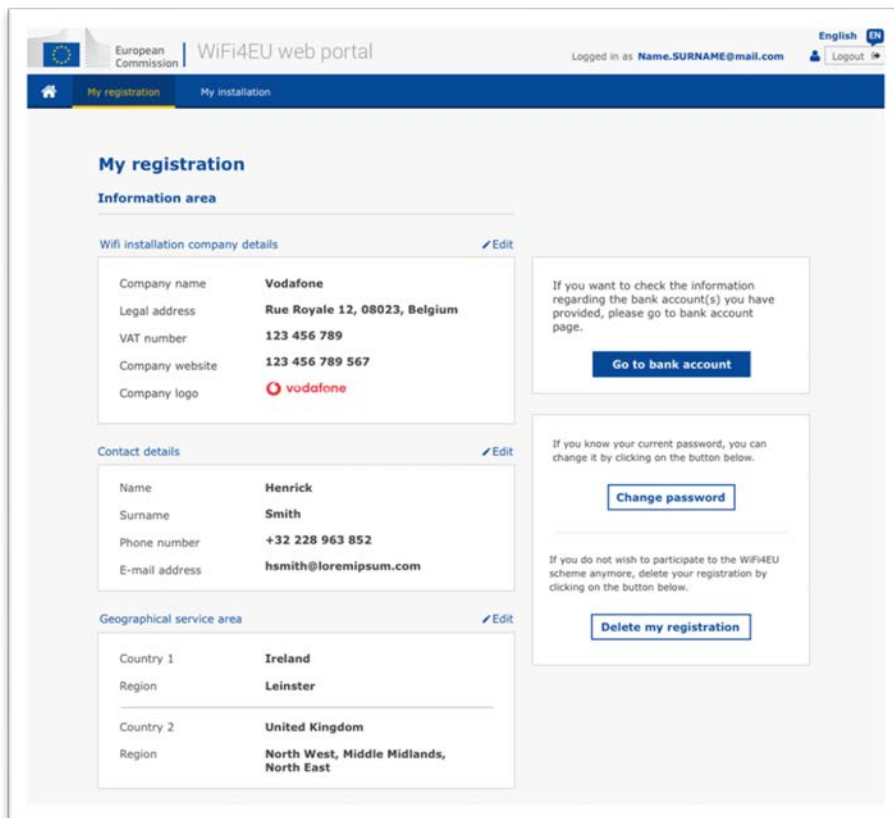
- the account name
- the account number (and IBAN if applicable)
- the bank name

Best regards,  
The WiFi4EU team

This is an automated message. Please do not reply to this email.  
You will find further information on the WiFi4EU main page (<https://ec.europa.eu/digital-single-market/en/policies/wifi4eu-free-wi-fi-europeans?lang=en>), including a list of frequently asked questions (<https://ec.europa.eu/digital-single-market/en/faq/wifi4eu-questions-and-answers>). Alternatively, you may contact us directly via our Helodesk (<https://europa.eu/european-union/contact/write-to-us>).



## 3a. Wi-fi-installationsvirksomheden indtaster IBAN-konti (hvis dette ikke allerede er gjort)



European Commission | WiFi4EU web portal | Logged in as Name.SURNAME@mail.com | English EN | Logout

My registration | My installation

### My registration

Information area

Wifi installation company details [Edit](#)

Company name	Vodafone
Legal address	Rue Royale 12, 08023, Belgium
VAT number	123 456 789
Company website	123 456 789 567
Company logo	

If you want to check the information regarding the bank account(s) you have provided, please go to bank account page.

[Go to bank account](#)

Contact details [Edit](#)

Name	Henrick
Surname	Smith
Phone number	+32 228 963 852
E-mail address	hsmith@loremipsum.com

If you know your current password, you can change it by clicking on the button below.

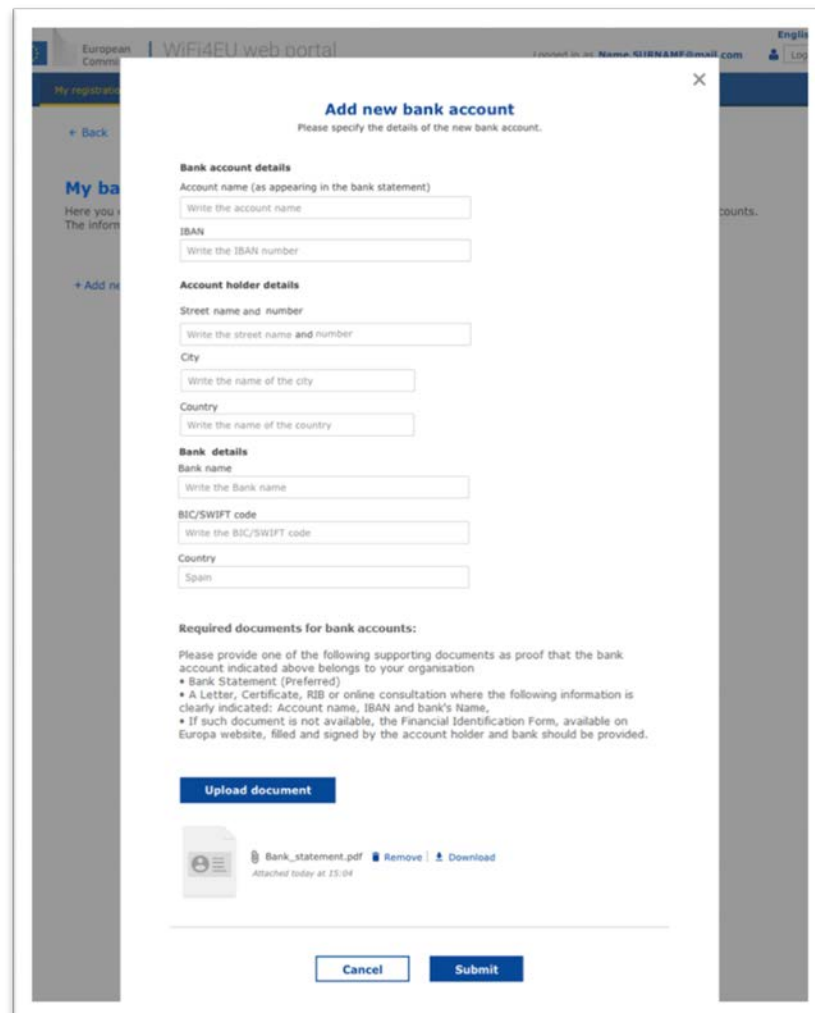
[Change password](#)

Geographical service area [Edit](#)

Country 1	Ireland
Region	Leinster
Country 2	United Kingdom
Region	North West, Middle Midlands, North East

If you do not wish to participate to the WiFi4EU scheme anymore, delete your registration by clicking on the button below.

[Delete my registration](#)



European Commission | WiFi4EU web portal | Logged in as Name.SURNAME@mail.com | English EN | Logout

My registration | My installation

### Add new bank account

Please specify the details of the new bank account.

[Back](#)

**Bank account details**

Account name (as appearing in the bank statement)

Write the account name

IBAN

Write the IBAN number

**Account holder details**

Street name and number

Write the street name and number

City

Write the name of the city

Country

Write the name of the country

**Bank details**

Bank name

Write the Bank name

BIC/SWIFT code

Write the BIC/SWIFT code

Country

Spain

**Required documents for bank accounts:**

Please provide one of the following supporting documents as proof that the bank account indicated above belongs to your organisation

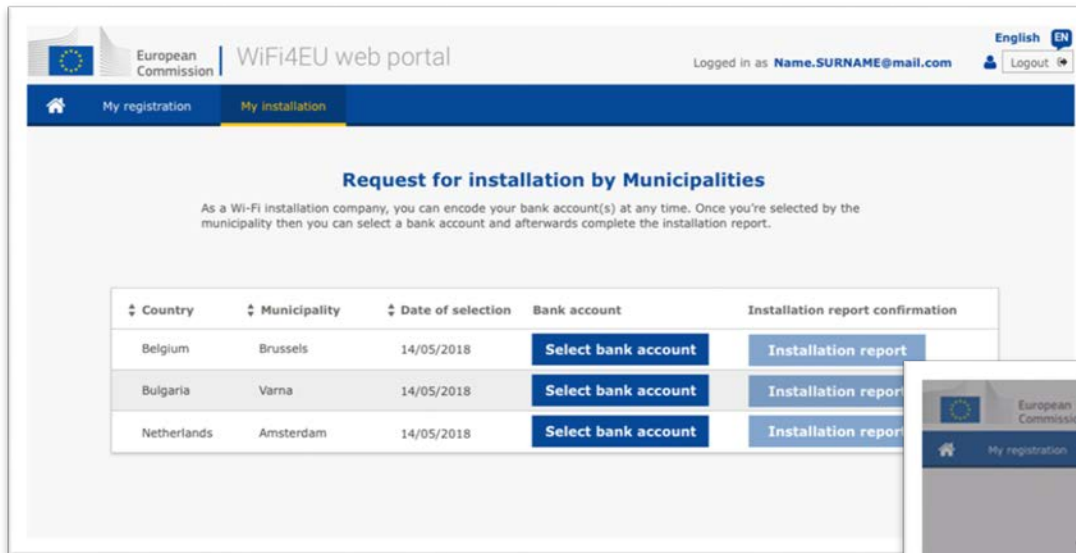
- Bank Statement (Preferred)
- A Letter, Certificate, RIB or online consultation where the following information is clearly indicated: Account name, IBAN and bank's Name,
- If such document is not available, the Financial Identification Form, available on Europa website, filled and signed by the account holder and bank should be provided.

[Upload document](#)

Bank\_statement.pdf [Remove](#) [Download](#)  
Attached today at 13:04

[Cancel](#) [Submit](#)

## 3b. Wi-fi-installationsvirksomheden angiver IBAN-konto til brug for betaling under en tilskudsmodtager (bankoplysnings-skema sendt til godkendelse)



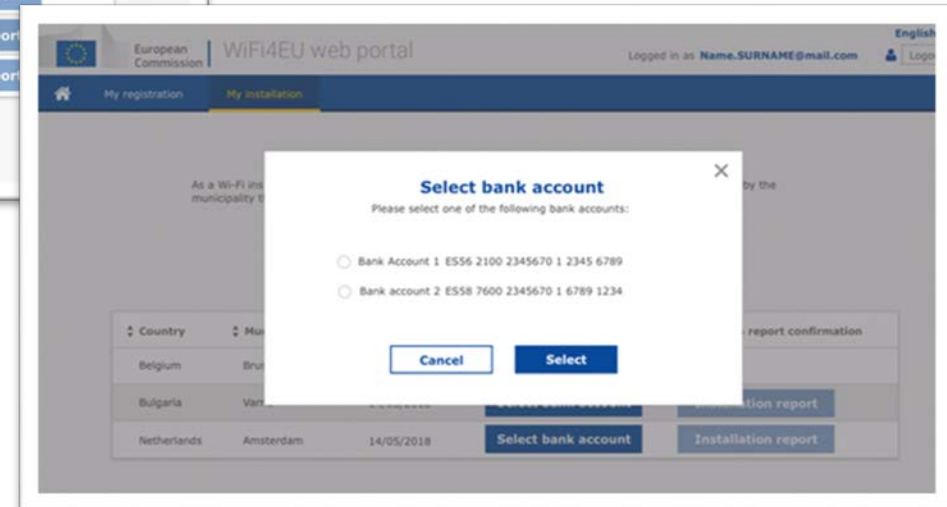
European Commission | WiFi4EU web portal | Logged in as Name.SURNAME@mail.com | English EN | Logout

My registration | **My installation**

### Request for installation by Municipalities

As a Wi-Fi installation company, you can encode your bank account(s) at any time. Once you're selected by the municipality then you can select a bank account and afterwards complete the installation report.

Country	Municipality	Date of selection	Bank account	Installation report confirmation
Belgium	Brussels	14/05/2018	Select bank account	Installation report
Bulgaria	Varna	14/05/2018	Select bank account	Installation report
Netherlands	Amsterdam	14/05/2018	Select bank account	Installation report



European Commission | WiFi4EU web portal | Logged in as Name.SURNAME@mail.com | English EN | Logout

My registration | **My installation**

### Select bank account

Please select one of the following bank accounts:

- Bank Account 1 ES56 2100 2345670 1 2345 6789
- Bank account 2 ES58 7600 2345670 1 6789 1234

Cancel Select

**Wi-fi-installationsvirksomheden indtaster sin bankkonto via portalen og angiver den til brug for betaling i forbindelse med en installation for en kommune.**

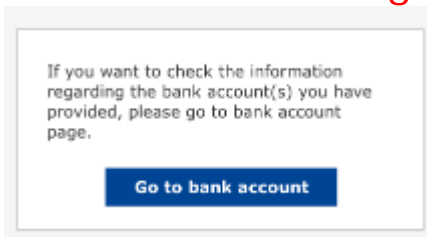
Agenturet INEA kontrollerer, at bankkontoen tilhører organisationen, på grundlag af IBAN-nummeret og et nyere kontoudtog eller tilsvarende dokumentation.

[https://ec.europa.eu/info/funding-tenders/how-eu-funding-works/information-contractors-and-beneficiaries/forms-contracts\\_en](https://ec.europa.eu/info/funding-tenders/how-eu-funding-works/information-contractors-and-beneficiaries/forms-contracts_en)

Når bankkontoen er kontrolleret, modtager wi-fi-installationsvirksomheden en e-mail. Status vises også på siden Min registrering/Bankkonto.

Virksomheder kan indkode flere bankkonti

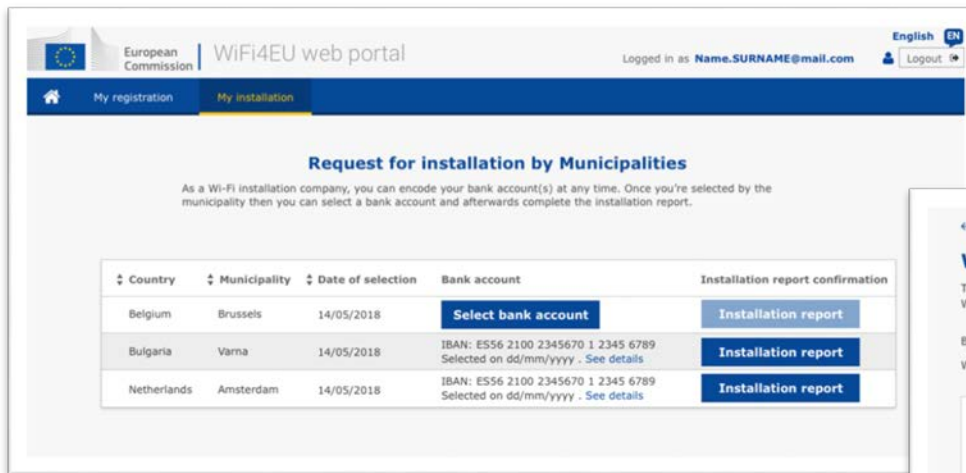
**En virksomhed kan ikke betales, hvis den ikke er valgt af en kommune, eller hvis bankkontoen ikke er godkendt!**



Hvor?

Min registrering -> Gå til bankkonto

## 3c. Wi-fi-installationsvirksomheden kan begynde at udfylde installationsrapporten for den pågældende tilskudsmodtager



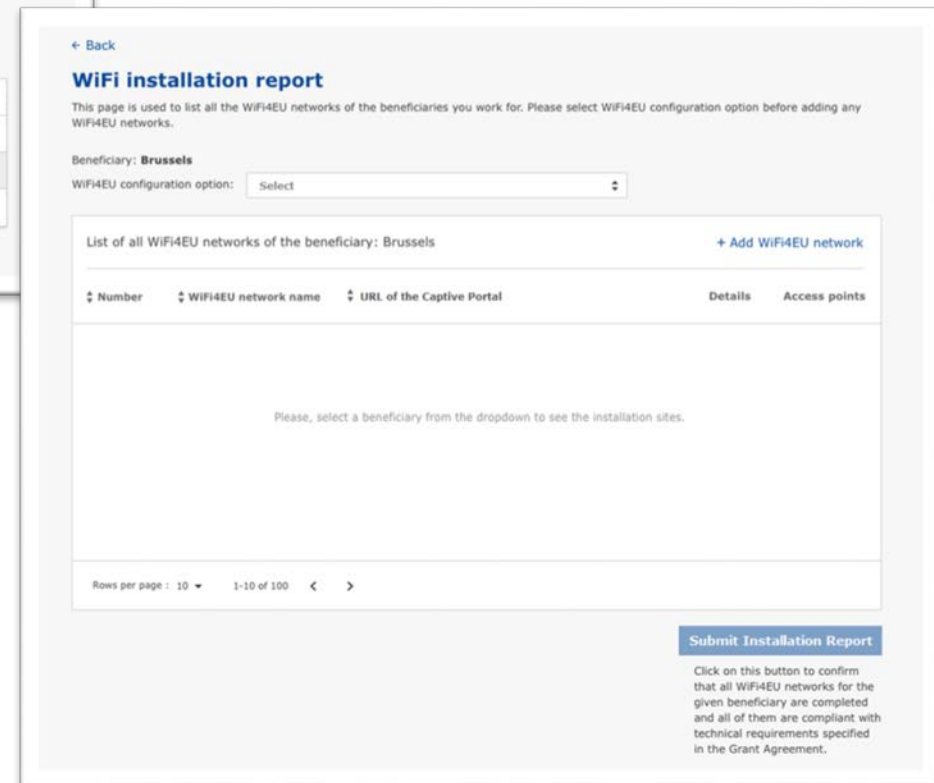
European Commission | WiFi4EU web portal | Logged in as Name.SURNAME@mail.com | English EN | Logout

My registration | My installation

### Request for installation by Municipalities

As a Wi-Fi installation company, you can encode your bank account(s) at any time. Once you're selected by the municipality then you can select a bank account and afterwards complete the installation report.

Country	Municipality	Date of selection	Bank account	Installation report confirmation
Belgium	Brussels	14/05/2018	<a href="#">Select bank account</a>	<a href="#">Installation report</a>
Bulgaria	Varna	14/05/2018	IBAN: ES56 2100 2345670 1 2345 6789 Selected on dd/mm/yyyy - See details	<a href="#">Installation report</a>
Netherlands	Amsterdam	14/05/2018	IBAN: ES56 2100 2345670 1 2345 6789 Selected on dd/mm/yyyy - See details	<a href="#">Installation report</a>



← Back

### WiFi installation report

This page is used to list all the WiFi4EU networks of the beneficiaries you work for. Please select WiFi4EU configuration option before adding any WiFi4EU networks.

Beneficiary: **Brussels**

WiFi4EU configuration option:

List of all WiFi4EU networks of the beneficiary: Brussels [+ Add WiFi4EU network](#)

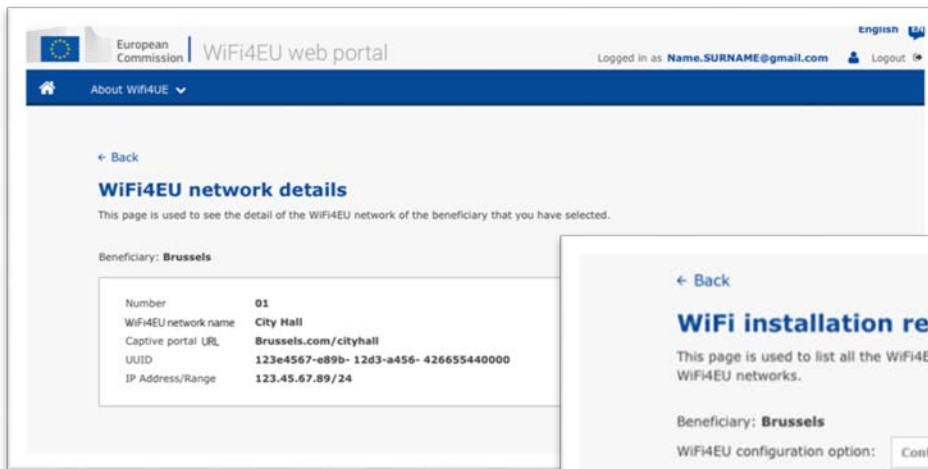
Number	WiFi4EU network name	URL of the Captive Portal	Details	Access points
Please, select a beneficiary from the dropdown to see the installation sites.				

Rows per page: 10 | 1-10 of 100 | < >

[Submit Installation Report](#)

Click on this button to confirm that all WiFi4EU networks for the given beneficiary are completed and all of them are compliant with technical requirements specified in the Grant Agreement.

## 3d. Wi-fi-installationsvirksomheden indsender installationsrapporten (det valgte bankoplysnings-skema skal allerede være godkendt)



European Commission | WiFi4EU web portal | Logged in as Name.SURNAME@gmail.com | English | Logout

About WiFi4EU

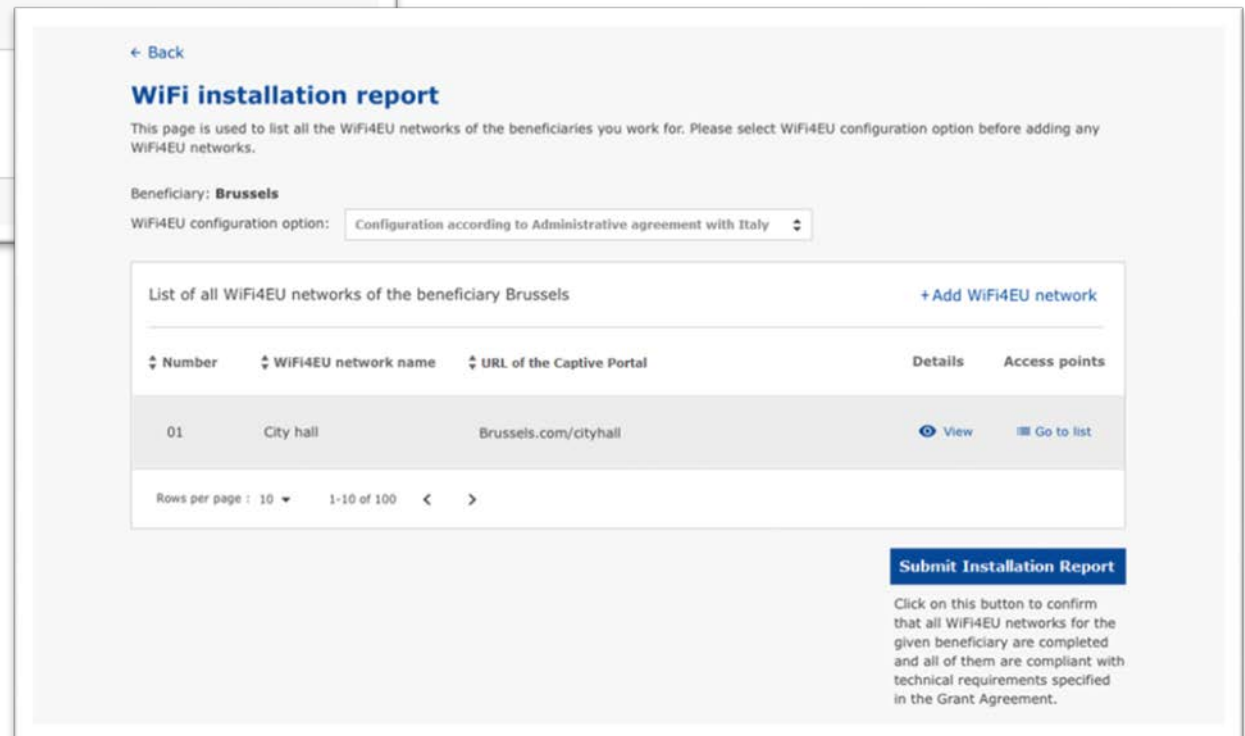
← Back

### WiFi4EU network details

This page is used to see the detail of the WiFi4EU network of the beneficiary that you have selected.

Beneficiary: **Brussels**

Number	01
WiFi4EU network name	City Hall
Captive portal URL	Brussels.com/cityhall
UUID	123e4567-e89b- 12d3-a456- 426655440000
IP Address/Range	123.45.67.89/24



← Back

### WiFi installation report

This page is used to list all the WiFi4EU networks of the beneficiaries you work for. Please select WiFi4EU configuration option before adding any WiFi4EU networks.

Beneficiary: **Brussels**

WiFi4EU configuration option: Configuration according to Administrative agreement with Italy

List of all WiFi4EU networks of the beneficiary Brussels [+ Add WiFi4EU network](#)

Number	WiFi4EU network name	URL of the Captive Portal	Details	Access points
01	City hall	Brussels.com/cityhall	<a href="#">View</a>	<a href="#">Go to list</a>

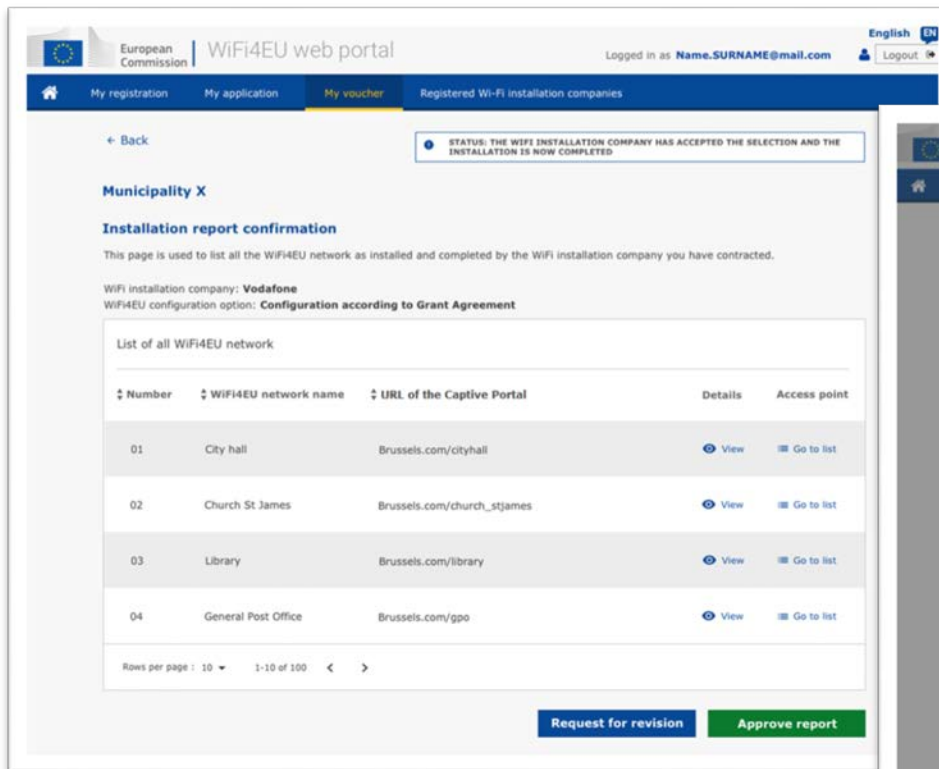
Rows per page : 10 | 1-10 of 100 | < | >

[Submit Installation Report](#)

Click on this button to confirm that all WiFi4EU networks for the given beneficiary are completed and all of them are compliant with technical requirements specified in the Grant Agreement.

## 4. Støttemodtageren bekræfter, at installationsrapporten er korrekt (eller afviser den)

På dette trin attesterer kommunen, at installationen er korrekt udført, og at den opfylder kravene i den tilskudsftale, som den har indgået med INEA



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My registration | My application | **My voucher** | Registered Wi-Fi installation companies

+ Back

STATUS: THE WIFI INSTALLATION COMPANY HAS ACCEPTED THE SELECTION AND THE INSTALLATION IS NOW COMPLETED

**Municipality X**

**Installation report confirmation**

This page is used to list all the WiFi4EU network as installed and completed by the WiFi installation company you have contracted.

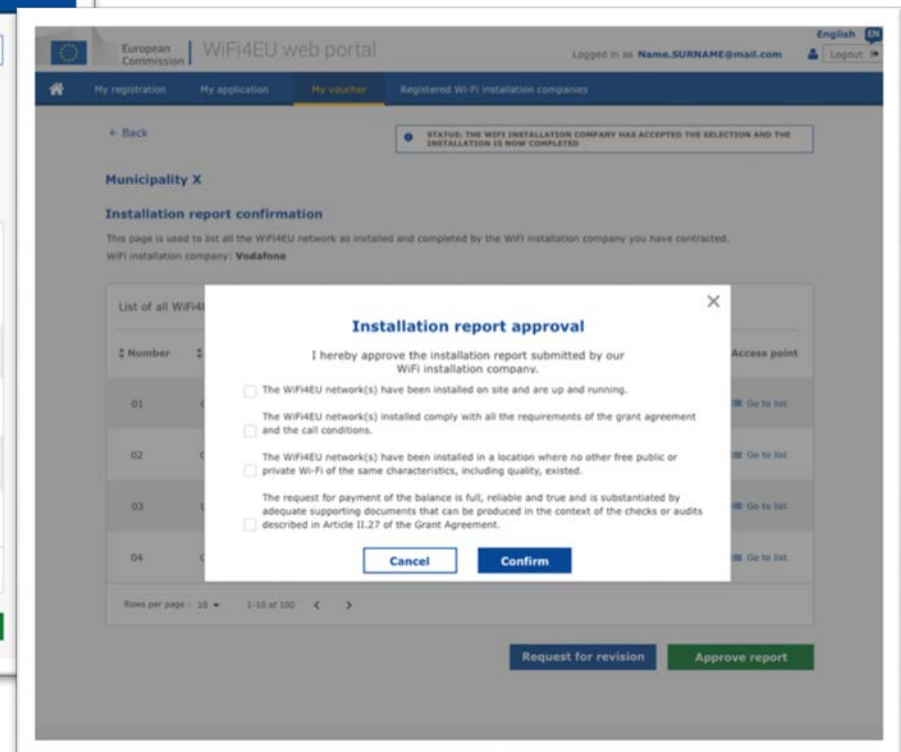
WiFi installation company: **Vodafone**  
WiFi4EU configuration option: **Configuration according to Grant Agreement**

List of all WiFi4EU network

Number	WiFi4EU network name	URL of the Captive Portal	Details	Access point
01	City hall	Brussels.com/cityhall	<a href="#">View</a>	<a href="#">Go to list</a>
02	Church St James	Brussels.com/church_stjames	<a href="#">View</a>	<a href="#">Go to list</a>
03	Library	Brussels.com/library	<a href="#">View</a>	<a href="#">Go to list</a>
04	General Post Office	Brussels.com/gpo	<a href="#">View</a>	<a href="#">Go to list</a>

Rows per page: 10 | 1-10 of 100 | < >

[Request for revision](#) [Approve report](#)



European Commission | WiFi4EU web portal | Logged in as Name.SURNAME@mail.com | English EN | Logout

My registration | My application | **My voucher** | Registered Wi-Fi installation companies

+ Back

STATUS: THE WIFI INSTALLATION COMPANY HAS ACCEPTED THE SELECTION AND THE INSTALLATION IS NOW COMPLETED

**Municipality X**

**Installation report confirmation**

This page is used to list all the WiFi4EU network as installed and completed by the WiFi installation company you have contracted.

WiFi installation company: **Vodafone**

List of all WiFi4EU network

**Installation report approval**

I hereby approve the installation report submitted by our WiFi installation company.

The WiFi4EU network(s) have been installed on site and are up and running.

The WiFi4EU network(s) installed comply with all the requirements of the grant agreement and the call conditions.

The WiFi4EU network(s) have been installed in a location where no other free public or private Wi-Fi of the same characteristics, including quality, existed.

The request for payment of the balance is full, reliable and true and is substantiated by adequate supporting documents that can be produced in the context of the checks or audits described in Article II.27 of the Grant Agreement.

[Cancel](#) [Confirm](#)

Rows per page: 10 | 1-10 of 100 | < >

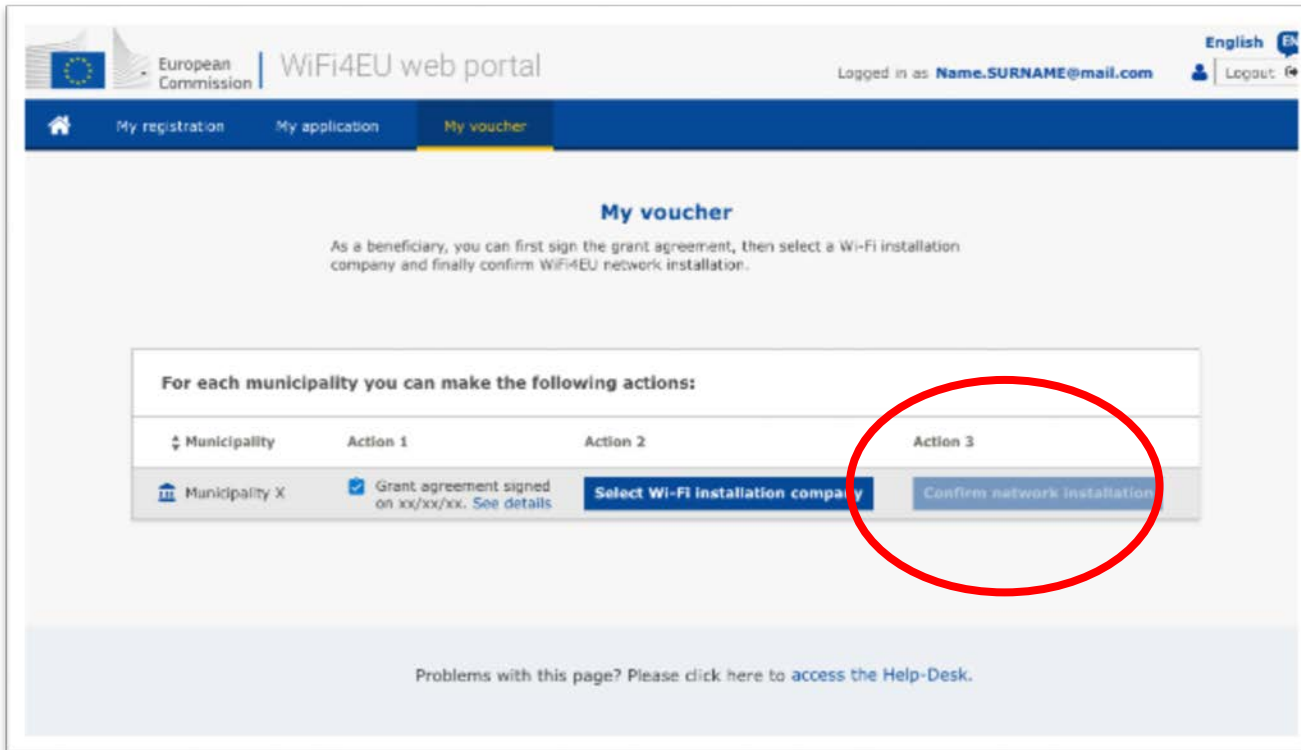
[Request for revision](#) [Approve report](#)

## 4. Støttemodtageren bekræfter, at installationsrapporten er korrekt (eller afviser den)

På dette trin attesterer kommunen, at installationen er korrekt udført, og at den opfylder kravene i den tilskudsaf tale, som den har indgået med INEA

- Installationen er **fuldført**, og det installerede netværk er i drift **senest 18 måneder** efter underskrivelsen af tilskudsaf talen.
- Wi-fi-netværkene installeres i områder, hvor der ikke allerede eksisterer **lignende udbud** af gratis wi-fi-forbindelse.
- Netværkene viser tydeligt den **visuelle identitet for WiFi4EU** på offentlige steder, hvor der er Wifi4EU-adgang til internettet
- Netværket har mindst en **downloadhastighed på 30 Mbps**. Backhaul-netværket bør ligeledes have en hastighed, der mindst svarer til den forbindelse, som kommunerne benytter til intern brug. Backhaul-forbindelsen bør have en hastighed på 30 Mbps senest 18 måneder efter underskrivelsen af tilskudsaf talen. Se afsnit 6.2 i indkaldelsen og støtteaf talen (navnlig bilag I dertil).

En virksomhed kan ikke betales, hvis kommunen ikke bekræfter installationen.



European Commission | WiFi4EU web portal

Logged in as: Name.SURNAME@mail.com

English

My registration My application **My voucher**

### My voucher

As a beneficiary, you can first sign the grant agreement, then select a Wi-Fi installation company and finally confirm WiFi4EU network installation.

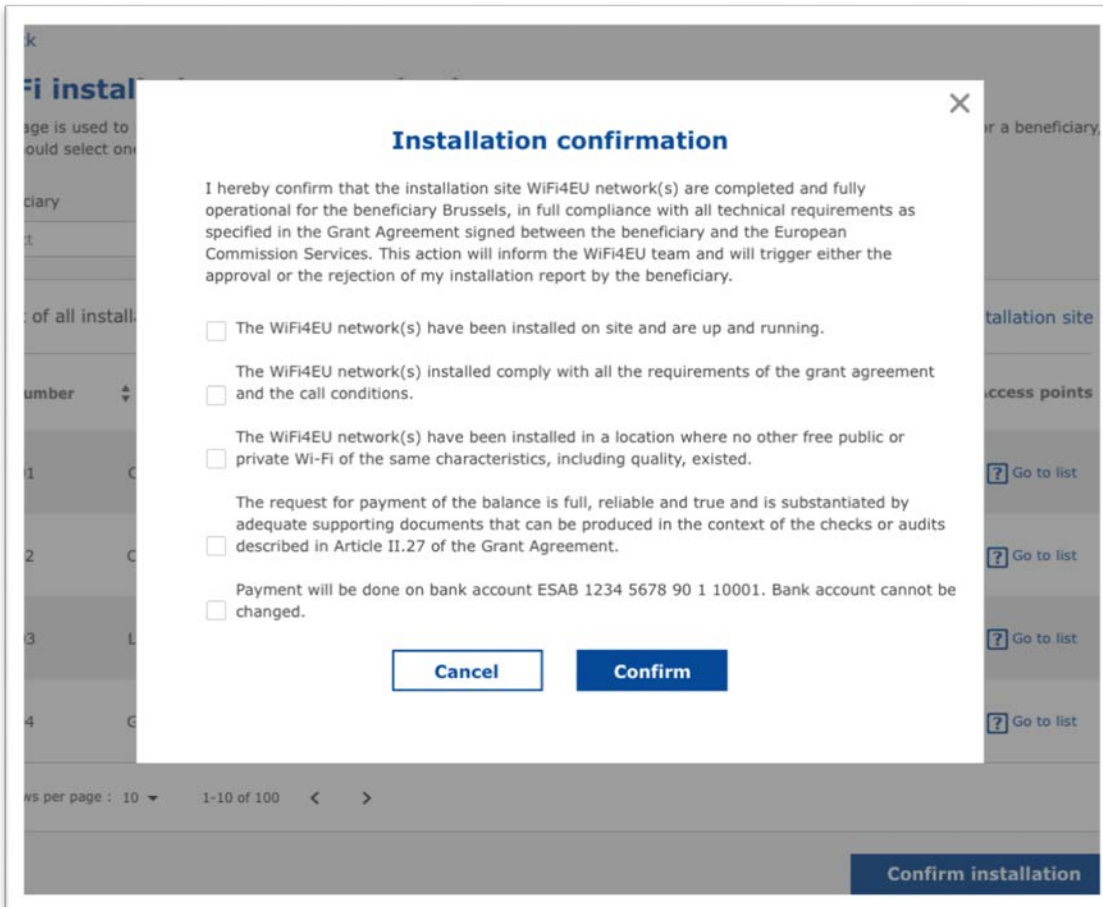
For each municipality you can make the following actions:

Municipality	Action 1	Action 2	Action 3
Municipality X	<input checked="" type="checkbox"/> Grant agreement signed on xx/xx/xx. See details	<b>Select Wi-Fi installation company</b>	Confirm network installation

Problems with this page? Please click here to access the Help-Desk.

Knappen, som kommunen skal bruge til bekræftelse, bliver tilgængelig, når wi-fi-installationsvirksomheden har indsendt **installationsrapporten**.





**Installation confirmation**

I hereby confirm that the installation site WiFi4EU network(s) are completed and fully operational for the beneficiary Brussels, in full compliance with all technical requirements as specified in the Grant Agreement signed between the beneficiary and the European Commission Services. This action will inform the WiFi4EU team and will trigger either the approval or the rejection of my installation report by the beneficiary.

- The WiFi4EU network(s) have been installed on site and are up and running.
- The WiFi4EU network(s) installed comply with all the requirements of the grant agreement and the call conditions.
- The WiFi4EU network(s) have been installed in a location where no other free public or private Wi-Fi of the same characteristics, including quality, existed.
- The request for payment of the balance is full, reliable and true and is substantiated by adequate supporting documents that can be produced in the context of the checks or audits described in Article II.27 of the Grant Agreement.
- Payment will be done on bank account ESAB 1234 5678 90 1 10001. Bank account cannot be changed.

[Cancel](#) [Confirm](#)

Confirm installation

Efter kommunens bekræftelse, modtager wi-fi-installationsvirksomheden en e-mail, og agenturet INEA kontrollerer oplysningerne. Hvis netværket fungerer og opfylder betingelserne, betaler INEA wi-fi-installationsvirksomheden inden for **60 dage**.

## 5. INEA kontrollerer på afstand, at WiFi4EU-netværket fungerer

- Snippet skal være korrekt installeret på captive portal-siden
  - Mindst 10 brugere har tilsluttet sig pr. WiFi4EU-netværk
  - WiFi4EU's visuelle identitet vises korrekt på captive portal-siden.
- 
- INEA afgiver ordre om **betaling** til wi-fi-installationsvirksomheden
    - **Betalingsperioden (60 dage) suspenderes efter 7 dage uden fjernkontrol**
  - WiFi4EU-netværket **overvåges** i 3 år

## Tekniske krav

De tekniske specifikationer til udstyret præciseres i afsnit 6.2.2 i indkaldelsen samt i artikel I.2 i bilag I til tilskudsaftalen mellem kommunerne og Kommissionen.

Minimum number of outdoor APs	Minimum number of indoor APs
10	0
9	2
8	3
7	5
6	6
5	8
4	9
3	11
2	12
1	14
0	15

## Tekniske krav

Støttemodtageren sørger for, at de **enkelte adgangspunkter**:

- understøtter samtidig brug af begge bånd (2,4 GHz – 5 GHz)
- har en supportcyklus på over 5 år
- har en middeltid mellem fejl (MTBF) på mindst 5 år
- har ét dedikeret og centralt administrationspunkt for mindst alle adgangspunkterne i hvert WiFi4EU-netværk
- understøtter IEEE 802.1x
- overholder IEEE 802.11ac Wave I
- understøtter IEEE 802.11r
- understøtter IEEE 802.11k
- understøtter IEEE 802.11v
- er i stand til at håndtere mindst 50 samtidige brugere uden forringelse af ydeevnen
- har mindst 2x2 multiple-input-multiple-output (MIMO)
- overholder Hotspot 2.0-standarden (certificeringsprogrammet Passpoint fra Wi-Fi Alliance).

## Forpligtelser vedrørende gebyrer, reklame og brug af data

1. Slutbrugerne skal have **gratis** adgang til WiFi4EU-netværket (ingen betaling, ingen kommercielle reklamer, ingen videreanvendelse af personoplysninger til kommercielle formål).
2. Slutbrugernes skal gives adgang **uden forskelsbehandling**, dog under hensyntagen til behovet for at sikre et velfungerende netværk og navnlig behovet for at sikre en retfærdig fordeling af kapacitet mellem brugerne i spidsbelastningsperioder.
3. Der kan foretages regelmæssig behandling til statistiske og analytiske formål for at fremme, overvåge eller forbedre netværkenes funktion. Personoplysninger skal anonymiseres i overensstemmelse med de(n) relevante databeskyttelseserklæring(er).

## SSID-regler

Fase 1

- **Unik fælles** SSID i hele EU: "WiFi4EU"
- "**Knap til adgang med et klik**" for brugerne: captive portal-side, ingen kodeord
- Mulighed for at tilføje et yderligere SSID til tilskudsmodtagerens interne brug (tingenes internet, ansatte osv.)
- Mulighed for at tilføje et yderligere SSID til sikre forbindelser på lokalt plan

Fase 2

- **Yderligere sikret** fælles SSID til sikker og uhindret adgang med en **EU-dækkende** autentificeringstjeneste for brugerne
  - **Lettilgængelige & sikre** offentlige WiFi4EU-netværk overalt

## Fælles autentificeringssystem

- **Mål:** At tilvejebringe en sikker løsning til wi-fi-autentificering, der gør det let at få adgang til internettet i hele EU
- **Analyse forud for markedsføring**, der blev iværksat sidste år for at analysere løsningerne på markedet Resultat: Der findes løsninger uden anvendelse af personoplysninger
- **Udbud** forventes offentliggjort i andet kvartal af 2019
- **Helpdesk** til støtte for kommunerne i forbindelse med omkonfiguration



## Overvågningsregler

- WiFi4EU-netværket overvåges på afstand i 3 år
  - Kommunerne har pligt til at opretholde driften af WiFi4EU i 3 år
  - Kommunerne har ansvaret for vedligeholdelse WiFi4EU-netværkene bør ikke være ude af drift i mere end 60 dage om året
  - Kommunerne har pligt til at omkonfigurere WiFi4EU-netværket til at skabe forbindelse til den fælles autentificeringstjeneste i fase 2

### Oplysninger om fjernovervågning

- Antal brugere, der kobler sig på dagligt pr. WiFi4EU-netværk (pr. adgangspunkt i fase 2)
- WiFi4EU's visuelle identitet vises korrekt på captive portal-siden.
- Beregning af hastighed pr. bruger og forbindelsens latenstid pr. WiFi4EU-netværk
- Ingen personoplysninger registreres
- Hvis WiFi4EU-netværket ikke har fungeret eller opfyldt betingelserne i 7 dage, underrettes kommunerne automatisk
- Hvis WiFi4EU-netværket ikke har fungeret eller opfyldt betingelserne i 60 dage, indledes der en tilbagebetalingsprocedure
- INEA kan gennemføre yderligere kontrol (på afstand eller på stedet) i løbet af de tre år og indlede en tilbagebetalingsprocedure, hvis betingelserne ikke er opfyldt



## Bredbåndskompetencekontorer (BCO'er) som formidlere



- Svarer på spørgsmål og forespørgsler
- Tilbyder uddannelse og støtte
- Hjælper kommunerne med at forstå udbuddets betingelser og de næste skridt
- Hjælper med at koordinere relevante enheder
- Fremmer WiFi4EU og supplerende initiativer

Alle spørgsmål bør rettes til EDCC — **Europe Direct-kontaktcentret**

- [00 800 6 7 8 9 10 11](tel:0080067891011)
- [https://europa.eu/european-union/contact/write-to-us\\_en](https://europa.eu/european-union/contact/write-to-us_en)

## Write to us

Type your enquiry below – in any [official EU language](#). Please be as detailed as possible and be sure to include your correct contact details.

You will usually receive an **answer within 3 working days** (more complex enquiries may take longer).

(\*) = fields you must fill in

Gender	<input type="text"/>
First Name*	<input type="text"/>
Last name*	<input type="text"/>
E-mail address*	<input type="text"/>
Confirm E-mail*	<input type="text"/>
Nationality*	Please select <input type="text"/>
Country of residence*	Please select <input type="text"/>
Economic category*	Please select <input type="text"/>
Preferred contact language? *	English (en) <input type="text"/>
Alternative contact language? *	Please select <input type="text"/>

**Tak for din  
opmærksomhed!**

